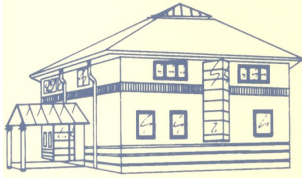


# Patient Newsletter



## TRAINING DAYS

**3 February**

GLMC will be closed from 1pm until the following morning at 8am to allow for staff training.

***In an emergency  
please telephone  
NHS 111***



***Hayley Brassington  
Business Director  
Winter 2025/2026***

## CHRISTMAS OPENING HOURS

The practice will be **closed** over Christmas on:

**Thursday 25 December 2025**

**Friday 26 December 2025**

**Thursday 1 January 2026**

We will be open as normal on all other working days (8am—6.30pm). If during our closure you need urgent medical assistance that cannot wait until the practice re-opens please dial NHS 111.

We wish all our patients a Merry Christmas and a Happy New Year!



## CHRISTMAS PRESCRIPTIONS

Please ensure you check your medications prior to our Christmas closures to ensure you have enough medication to last over the festive season.

Speak to your local pharmacy about last collection dates for Christmas.

## Patient Champion Meeting

The Patient Champions Group allows patients to engage with the practice and become more involved.

The next meeting will be 12-1pm on 4 December 2025 at Northgate Village Surgery.

If you would like to join the next meeting, please contact  
pcnchestercentral@nhs.net

## HPV CATCH-UP REMINDER

Reminder that if you missed your HPV vaccination at school and you are aged between 16 and 25 you can attend the surgery to have this. Please contact reception to book an appointment on 01244 346677.

## FLU & COVID CLINICS

Our large Flu & COVID clinics took place throughout October with a number of smaller clinics throughout November. The demand for these vaccinations this year was incredibly high. We have administered over 1200 flu vaccinations since the start of the October campaign.

COVID eligibility was changed quite drastically for the Autumn campaign this year so less patients were eligible in comparison to previous years. We still vaccinated over 400 patients with COVID during the month of October.

Thank you to all our patients who attended, It is always a nice opportunity to speak with patients at the clinics.

## Missed Appointments

**169 missed appointments in just one month!**  
That's **over 2,000 minutes, more than 34 hours** of lost clinical time in October alone.

That's time that could have helped dozens of other patients in need.

As we approach the busiest time of the year, please, if you can't make your appointment, **let us know.**

**Every minute counts.**

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To sign up to receive our Patient Newsletter by email each time it is published, simply go onto our website (as below), scroll to the bottom to the 'Keep up to date with the latest practice news' section and fill in the mini form. Each time a new Patient Newsletter is published you will then automatically be sent a copy via your email.

WEBSITE ADDRESS—[www.gardenlanemedicalcentre.co.uk](http://www.gardenlanemedicalcentre.co.uk)